

Experience

Global Ticketing Support Specialist | Delta Air Lines

February 2023 - Present

- Supported high volume operations in a fast paced customer focused environment
- Developed strong communication, organization, and problem solving skills under pressure
- Collaborated across teams to ensure smooth service delivery and operational support

Content Creation Volunteer | BAPS Akshardham

June 2023 - October 2023

- Supported content creation efforts for the opening of BAPS Swaminarayan Akshardham
- Worked alongside creative and production teams to capture and distribute content during large scale public events
- Contributed to digital storytelling initiatives designed to engage attendees and extend event reach across online platforms

Graphic Designer | Hotel Design Group

May 2020 - January 2023

- Created branding materials, promotional graphics, and client facing design assets
- Collaborated directly with clients to develop polished visual solutions based on project needs
- Managed multiple design projects while maintaining attention to detail and deadlines

Graphic Design Manager | Antonline.com

March 2018 - April 2020

- Designed marketing assets for web, e commerce, and social media campaigns
- Developed promotional graphics and digital content aligned with brand messaging
- Worked with marketing teams to support campaign launches and visual consistency

Technical Skills

Visual Storytelling
Campaign Design
Motion Design
Typography

Social Media
Creative Coordination
Branding

Software Skills

Adobe Photoshop
Adobe Illustrator
Adobe InDesign
Adobe After Effects
Adobe Premiere Pro

Adobe Lightroom
Adobe XD
Figma
Keynote